



Rated by customers as Australia's leading financial advice group for second year in a row

Garvan Financial Planning was recently awarded Australia's number one Major Financial Advice Group for the second year by CoreData and Vertex Group is extremely proud to be a part of this advice network.

The award is the result of mystery shopper research conducted throughout Australia, and recognises the quality of customers' experiences when seeking financial advice.

The customers visited 16 financial advice practices across Australia and ranked them against a number of criteria to give their overall experience a rating. They found advisers from Garvan Financial Planning were "outstanding performers" in both the quality of their advice and ability to meet clients' needs.

Winning this award in 2007 and again 2008 is an endorsement of Garvan Financial Planning's high standards and commitment to clients. It also challenges all advisers within our advice network to maintain these standards over the long term, so please let us know if there is any way we can make our advice more meaningful and relevant to you. You can contact me on mark.mcneany@vertex-group.com.au or 03 9832 0677 if you have any suggestions.

Thank you for your ongoing support.

Yours sincerely

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